

Seahorse Swim School at Stretham School

Private Hire – Terms & Conditions. Summer 2026

These Terms & Conditions apply to all participants attending **Private Hire Sessions** at the outdoor pool at King's Ely, operated by Seahorse Swim School in 2026. By booking or attending a session, you agree to comply with the following rules and safety requirements.

1. Booking & Entry

- **Private Hire** sessions are booked through Seahorse Swim School Ely between July 24th-August 30th 2026
 - **The ratio of swimmers to lifeguard is 12:1.** Please ensure you consider this at the time of booking
 - You booking is for **55 mins** allowing a 5 min changeover between groups
 - **If you wish to cancel or amend a booking you must give 5 days notice**
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2. Medical Information

- Please inform the lifeguard of any serious medical conditions before swimming, so we can help ensure your safety at all times.
 - Swimmers must not enter the pool if feeling unwell or after heavy meals or alcohol consumption.
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3. Supervision & Lifeguarding

- **Access to the pool is only permitted when qualified lifeguards are on duty.**
 - All swimmers must follow the **lifeguards' instructions at all times.**
 - **Lifeguards have full authority** over pool safety and may:
 - Refuse entry
 - Ask swimmers to leave
 - Close the pool or restrict activity at their discretion
 - Children **under 8 years of age** or **weak/non-confident swimmers** must be **accompanied in the water by an adult** (minimum 1 adult: 2 children).
 - Children **under 14 years of age** must have a responsible adult present **in the pool area** at all times.
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4. Pool Rules & Safety

- Be aware of poolside hazards, including **wet, slippery surfaces**, deep water, and misuse of equipment.
- **Strictly prohibited:**
 - Running on poolside
 - Diving
 - Pushing, rough play or unsafe behaviour
- **Inflatables and ball games are only permitted** at the discretion of the lifeguards.

- Seahorse Swim School is not responsible for lost or damaged items during the session. A lost property box is in use in the lifeguard station.
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5. Weather & Pool Closures

- The pool may close in the event of **thunderstorms, heavy rain, or unforeseen safety issues.**
 - In the case of thunder or lightning, the pool will **close immediately** and **reopen 30 minutes after the last lightning/thunder.**
 - **Refunds will not be issued** for weather-related closures once a session has started.
 - **If the pool is closed prior to the start of a hire session we will refund or offer an alternative session.**
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By attending a private hire session you agree to all terms outlined above. Seahorse Swim School reserves the right to modify these terms to ensure participant safety and operational effectiveness.

For enquiries, please contact us at:

 info@seahorseswimely.com

 www.seahorseswimely.co.uk